

Whitelisting for Op Encompass

If you are having issues accessing the Box please give these instructions to your IT lead.

Where you cannot access Box from your work internet, please send assurance details and then the following guidance to appropriate management and IT Services within your organization

1. Use Box site's domain names instead of a particular site IP address as IP addresses can change frequently and without notice. Please configure hostnames to recognize any sub-domain of:
 - *.box.com
 - *.boxcloud.com
 - *.boxlocalhost.com
 - *.box.net
 - *.boxcdn.net
 - *.boxrelay.com

To make use of the integrated Excel Online Previewer (which is not mandatory), you will need to add the following specific hostnames:

excel.officeapps.live.com
s1-excel-15.cdn.office.net
fs.microsoft.com
c1-excel-15.cdn.office.net

You can also go to Microsoft's page to review Office 365 URLs and IP address ranges. If you are unable to whitelist the sub-domains shown in the list above, please allow these specific hostnames:

www.box.com
www.box.net
app.box.com
account.box.com
ent.box.com
developer.box.com
docs.box.com
a.box.com
m.box.com
upload.app.box.com
upload.box.com
upload.box.net
notes.services.box.com
api.box.com
community.box.com
support.box.com
status.box.com
blog.box.com

view-api.box.com
view.box.com
upload.view-api.box.com
{yourcustomsubdomain}.box.com
{yourcustomsubdomain}.app.box.com
{yourcustomsubdomain}.account.box.com
{yourcustomsubdomain}.ent.box.com
public.boxcloud.com
dl.boxcloud.com
dl2.boxcloud.com - dl20.boxcloud.com
edit.boxlocalhost.com
2.realtime.services.box.net
e3.boxcdn.net
cdn01.boxcdn.net - cdn20.boxcdn.net
app.boxrelay.com

2. Enable HTTPS (port 443) for the domains above.

Due to the numerous firewalls available we cannot provide specific instructions **for each firewall** beyond what is listed above. If you are using a firewall or proxy such as Websense, Blue Coat, etc., please create a Box User Services case and request the additional hostnames that are used with Enterprise accounts.